

**Milton Keynes
Community
Transport**

HealthConnect

helping
you get to
hospital,
your GP,
and other
healthcare
destinations



**If you'd like this user guide in
large print, please call us!**

HealthConnect

Welcome to **healthconnect** - an innovative service which aims to make it easier to get to healthcare appointments. The service is particularly focused on helping residents of rural areas, and benefits from SEEDA funding for this.

The service originally started as just a trial project, but has now been extended into 2010. In the long-term, we need to make the service self-funding so that it can become permanent; some changes have been made from December 2009 as a result.



Membership

healthconnect operates on an individual, pre-booked basis, meaning that we'll need to register your details before you can book a trip. There is no charge for being registered, and it also allows us to send you our regular newsletters.

healthconnect isn't a bus service that's open to the general public, and it's not designed to replace any existing service. All bookings need to meet all of the following criteria;

- ☺ The passenger must be registered with MKCT
- ☺ Journeys must be booked in advance (up to 21 days)
- ☺ The journey must be to a healthcare facility which the individual could not easily reach by public transport

Destinations

We can take bookings to Milton Keynes Hospital or any other healthcare destination within MK (for example, Stantonbury Health Centre, your local GP surgery or your dentist).

We're able to look at requests for trips to hospitals outside of Milton Keynes (e.g. John Radcliffe, Stoke Mandeville, Northampton) on an individual basis.

The decision as to whether or not we can provide these trips will be made by Bucks Community Action (who administer the funds for this project), based on the costs involved.



Areas Served

You can travel on **health***connect* from any part of Milton Keynes or the surrounding villages, and the service has been set up for the rural areas in particular. In contrast to some other community transport services, you can make bookings from Aspley Guise, Newton Longville, and other places that are often “the wrong side of the boundary”.

The fares from all destinations are the same, at £5 per person for a single trip to a Milton Keynes destination (longer trips from £10).





MKCT trades as a “social enterprise”, basically meaning we don’t have to make a profit for shareholders.

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Other Services

MKCT also offers **Day Trips** to individuals aged over 60 or with mobility problems. These use our accessible minibuses and pick up from the front door. Destinations have included the RAF Museum, Southend, the Cotswolds and many more, with prices starting from £10 per person for local trips.

Our **Group Transport** service helps community, voluntary and social groups hire a minibus (with driver) for their exclusive use, at affordable rates. Vehicles are available with up to 14 seats, or with space for as many as 4 wheelchairs.

Find Out More

We hold **CT Forums** in January, May and September of each year, which is a great chance to say “hello” and ask questions. We also produce **CT News** three times per year, and this is sent to all our users. Of course, you’re also welcome just to pick up the phone or drop us an email!